



Precise surveying and measuring

**Nedo GmbH & Co. KG**

- Customer Service -  
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## Repair order / Return

(Document: DA-1088 / status: 25.02.22)

Please fill in a separate sheet for each item and enclose it to the goods!

**General Information:**

**Customer: Address / Phone number / e-mail:**

**Customer No.:**

**Your Reference No.:**

**Contact person:**

**Date:**

**Information about device**

Item-Appellation:

Item-No.:

**Reason for return**

1.) Guarantee repair / Replacement under warranty ☐

**=> Please enclose a proof of purchase or confirmation of guarantee.**

2.) Repair with cost estimate ☐

Repair without cost estimate up to  € ☐

**Cost estimates/error description:**

For preparing a cost estimate which does not lead to a repair, we have to charge you 30,00 €. If we are allowed to repair the device according to the cost estimate, the costs will be shared and we will only charge 15,00 €. If the error description is missing, we reserve the right to charge you a lump sum of 20.00 € plus VAT.

**Description of defect (very important!)**

3.) Primus carefree package (proof of purchase) ☐

4.) Return of goods ☐

**Reason for return**

Wrong delivery ☐

Goods incorrectly ordered ☐

Damage on receipt of goods ☐

Others /

comments: